



Curbside Pick Up – Effective Monday, December 14

Pick up your items up from Lethbridge Public Library:

Explore our items on our website: www.lethlib.ca, and place your desired items on hold.

Wait for your confirmation email or phone call to come pick your items up. Visit www.lethlib.ca for Curbside Pick Up hours.

When you arrive, park in one of the reserved Curbside Pick Up parking spots, stay in your vehicle and call the number on the sign. Provide staff with your last name and card number.

Staff will check out your items for you, place them in a bag, and bring them to the cart/table at the parking spot. Please retrieve your items after the staff member has left.

You have 10 days to pick up your items once you have been notified.

Parking spots are located at the:

- Main Branch: at the south end of the parking lot, near the Children’s Services entrance and call 403-308-4106
- Crossings Branch: in the north parking lot and call 403-320-4037
- Bookmobile: by the sign near the Bookmobile and call 403-330-4775

Curbside services are available at the Main and Crossings branches:

- Monday – Saturday, 10 a.m. – 4 p.m.
- Sunday, 12 – 4 p.m.

If you do not have a cell phone, please park in one of the reserved parking spots, walk to the Children’s Entrance, and ring the doorbell. A staff person will take your information. Then return to your vehicle, while staff prepares your order.

Please note: if you currently have an item that will not fit into our return bins, please hold onto it until we reopen. Fines for these items will not be assessed. As a result, toys will not be available via Curbside Pick Up.

You can also place a hold on an item by calling 403-380-7330 (Main Branch) or 403-320-4037 (Crossings Branch).

If you do not wish to put individual items on hold, we are also offering a “Surprise Me” selection of items, the form for this service can be found on our main page at www.letlib.ca.

How do I get a Library card?

If you need a Library card, please visit one of our branches or complete our online [Library Membership Registration Form](#).

How do I return my items?

Materials can be returned to the:

- Main Branch: book return located at the Children’s Services entrance
- Crossings Branch: book return located at the South entrance (Britannia Blvd. W.)
- Bookmobile: drop in the book drop located on the exterior of the Bookmobile

ALL ITEMS WILL BE PLACED IN QUARANTINE FOR 4 DAYS PRIOR TO BEING CHECKED IN.
LATE FEES WILL NOT BE CHARGED.

Please note: as the COVID-19 crisis continues to evolve, we may need to cancel these services without notice.

COVID-19 Disclaimer

As books cannot be effectively cleaned and disinfected, it may be wise to store books for a minimum of 24 hours before handling them. Patrons who are immune compromised or otherwise susceptible to COVID-19 infection should not take out items from the library. Patrons should wash hands before and after handling books and other items, avoid touching their faces while reading and avoid sneezing or coughing onto the page while reading.